

# MobiControl Installation Guide

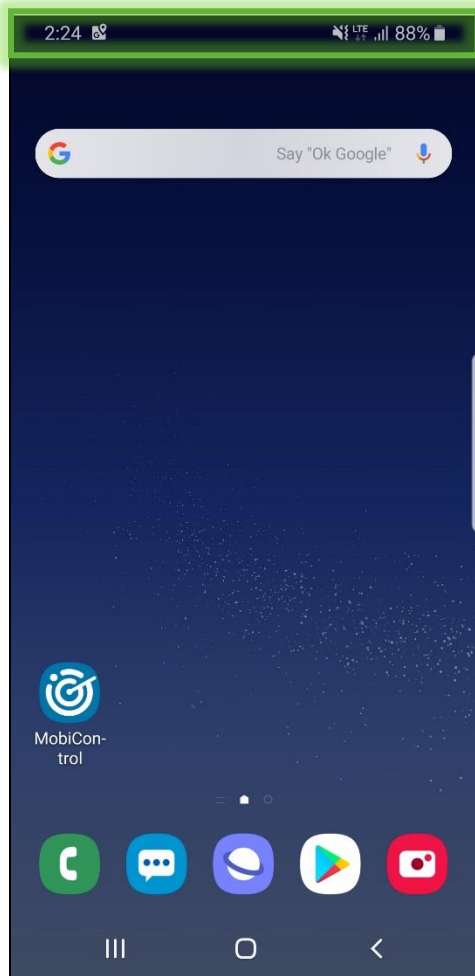
Please follow the below instructions to install and activate MobiControl on a new / refreshed device, or upgrade a current installation:

The following is a quick installation guide. More detailed instructions are provided immediately following Quick Installation.

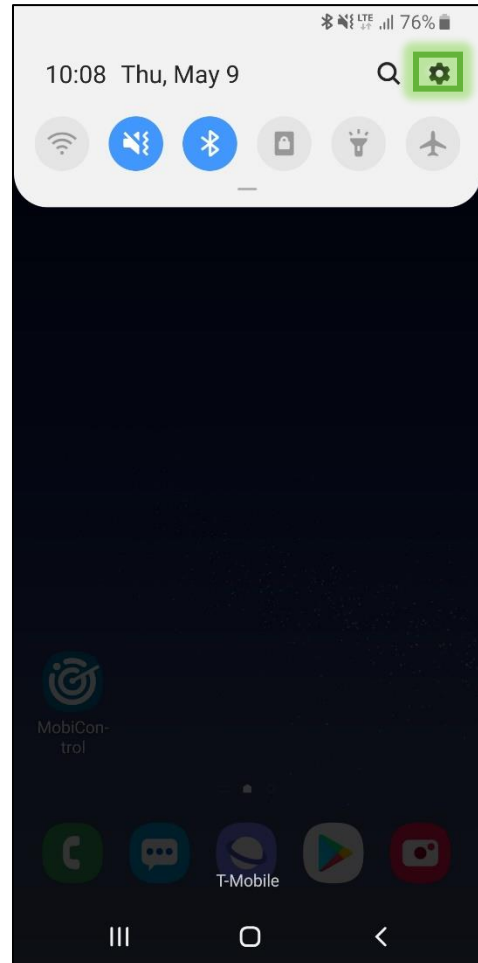
- 1) Uninstall / disable any “anti-virus” or scanning applications, such as “Lookout” that may be installed on the device. Such applications can interfere with the general operation of the MobiControl and OmniPark V2.5 applications.
- 2) Download and Install the Latest Version of MobiControl
  - A. Open a Web Browser, such as Chrome or “Samsung Internet”
  - B. Go to: <https://online.omnipark.com/setup/>
  - C. Under the “MobiControl Install” options, it should list the device types and provide the download links. Tap the latest version for your device. (Ex: If you’re on a Samsung, tap the highest version number to download the latest version for your device.)
  - D. Download and install the MobiControl Application
  - E. Open the MobiControl Application.
  - F. Follow the prompts, and press “Allow” for each permission until you are left on the “Activation” screen.
- 3) Activate MobiControl and email OmniPark Support for Device Classification.
  - A. On the “Activation” screen enter the following code:  
YQEFLR49
  - B. Additional prompts should appear. Read the prompts and press the bolded words to proceed with the device activation.
  - C. Once all the prompts have been completed, press “Device Configuration”.
  - D. Send a new email to [support@omnipark.com](mailto:support@omnipark.com) with the following information:
    - i. The OmniPark Device ID you plan to use with this device
    - ii. The “AndroidPlus” number you see on this screen
- 4) (This information together allows us to associate this Device with the Device ID, so we can provide remote support, should the need arise.)

## Instructions with Images:

- 1) Uninstall / Deactivate any "Antivirus" Applications.

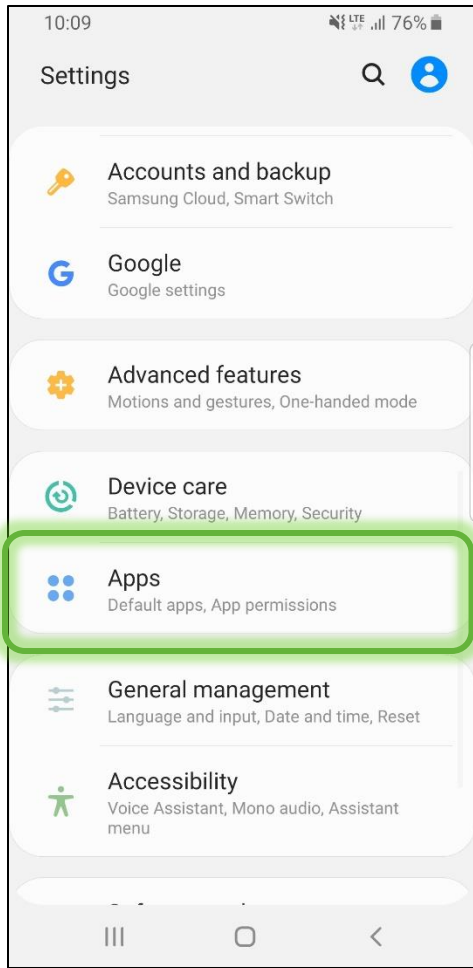


A. Put your finger at the top of the phone, and pull down to open the notification drawer.

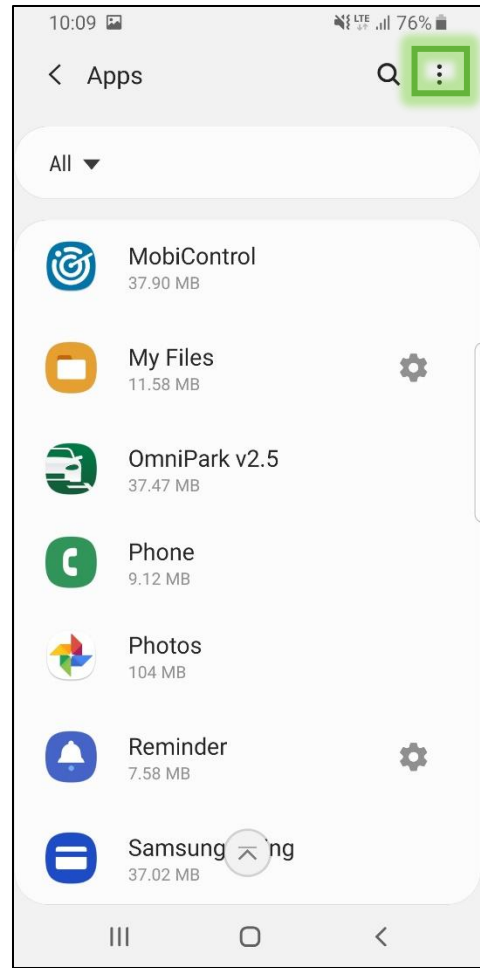


B. Click the gear in the top-right corner to open the settings menu.

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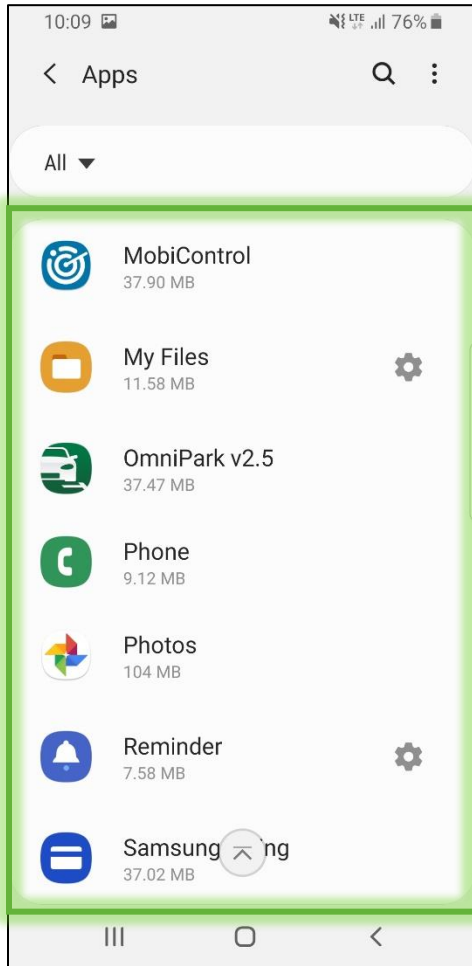


C. Tap “Apps” or “Applications” then “Application Manager” (in older versions of Android).

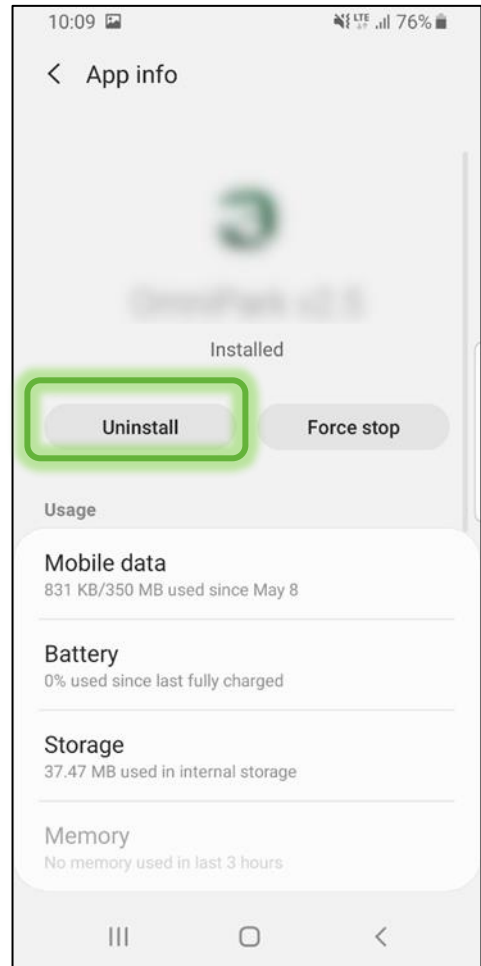


D. Tap this drop down, then tap “Show System Apps”.

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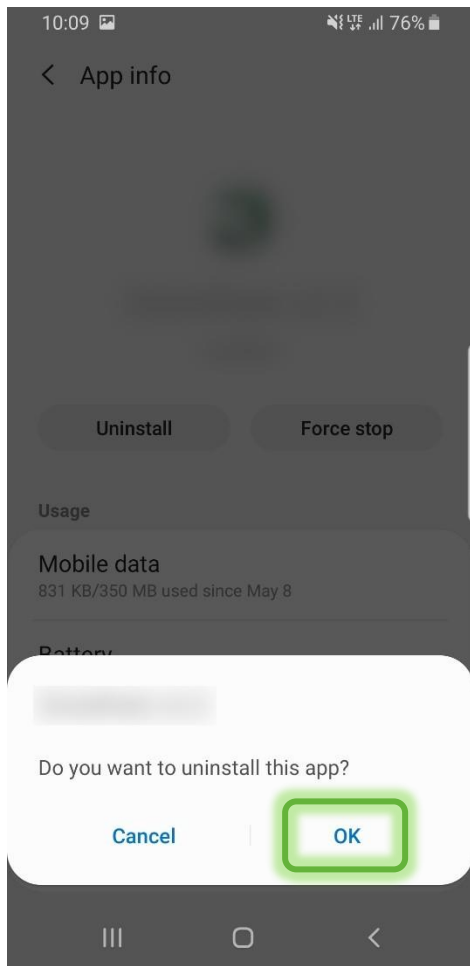


E. Find "Lookout" or the other "antivirus" application in this list, then tap it.



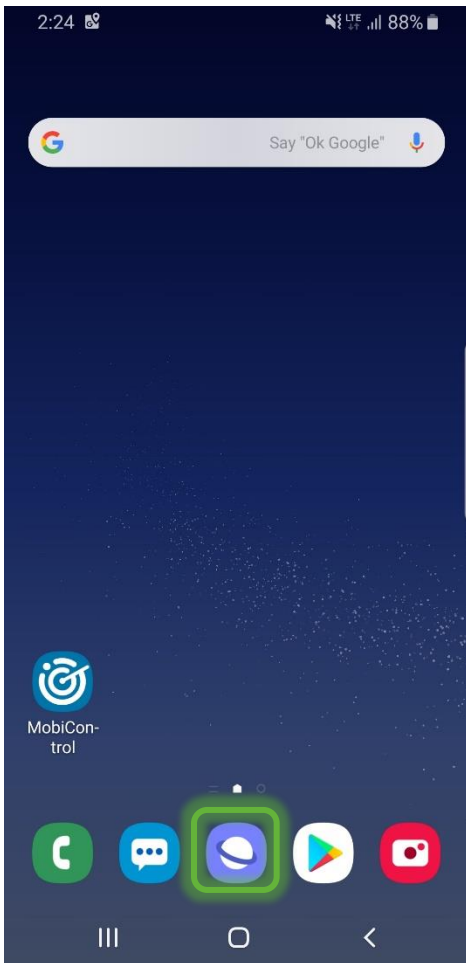
F. Tap "Uninstall" or "Disable", whichever option is available.

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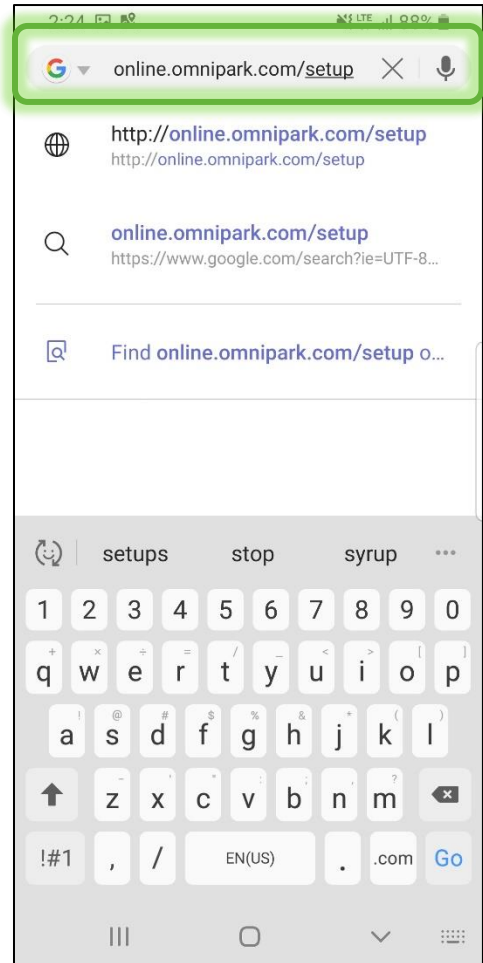


G. Tap "OK" to proceed with the uninstallation.

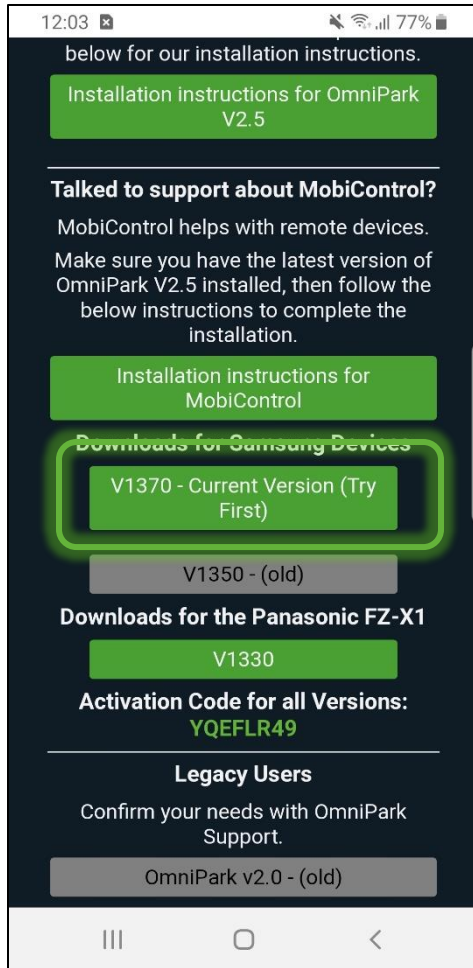
2) Download and Install the Latest Version of MobiControl for your device.



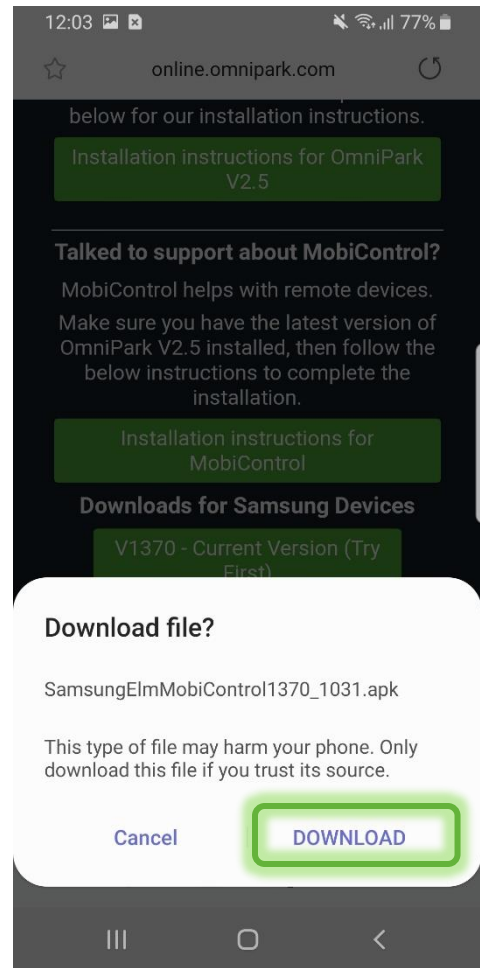
A. Open a Web browser, like Chrome or “Samsung Internet”.



B. Go to <https://online.omnipark.com/setup> using the address bar at the top of the browser.

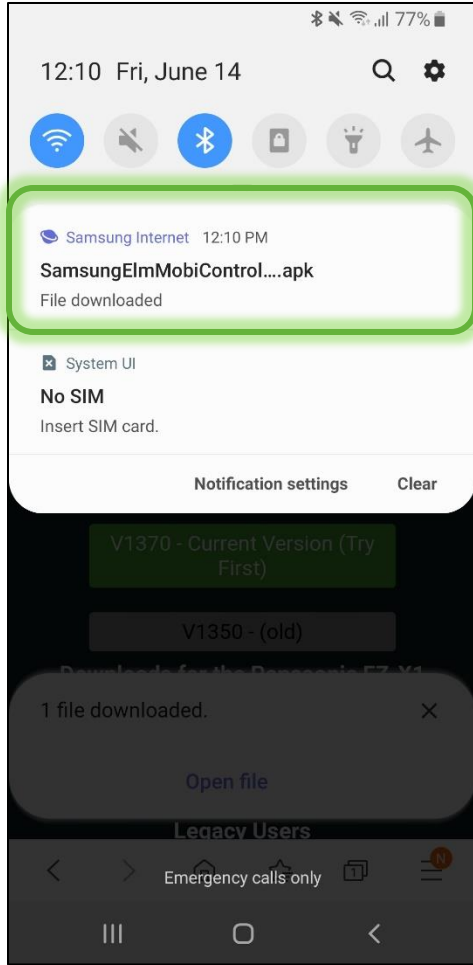


C. Scroll down, then tap the most recent version of MobiControl available in this list. If your device does not match any of these categories, it is possible that your device is not on the HCL. Please contact support@omnipark.com with your device model for further information.

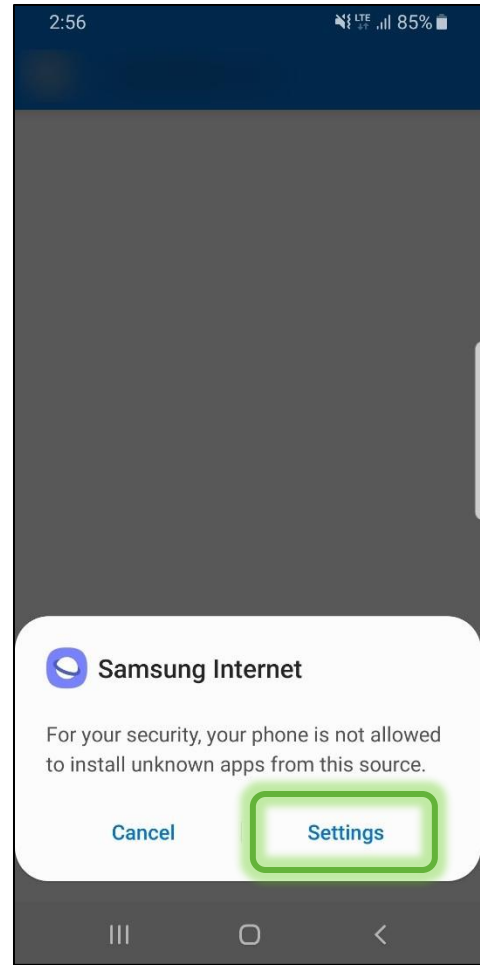


D. If prompted, press "Download" or "OK" to confirm that you want to download the APK.

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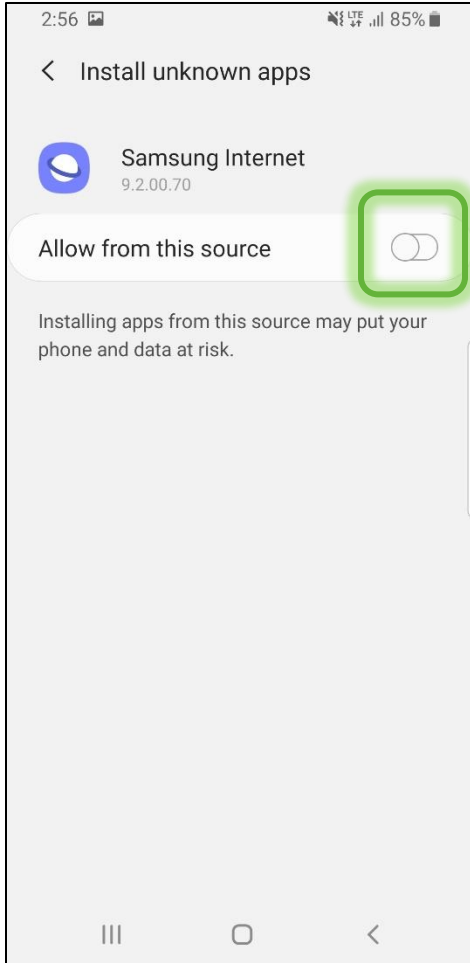
E. Once the file is downloaded, navigate to the place where you saved it, or open the Notification menu, and you should find it there. Tap it to open it. If prompted to open with “Package Installer” or “Scan with Lookout” or another option, tap “Package Installer”, as “Scanning” the application often prompts ‘anti-virus’ to interfere with standard operation of the application.



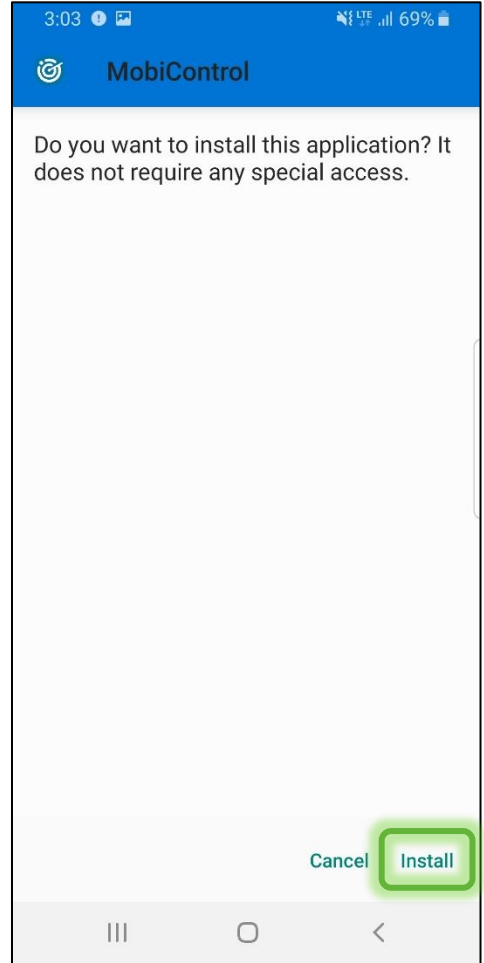
F. This should trigger the installation process, and depending on certain factors, you may be prompted with this (or similar) prompt. Read the information, and then press “Settings”.



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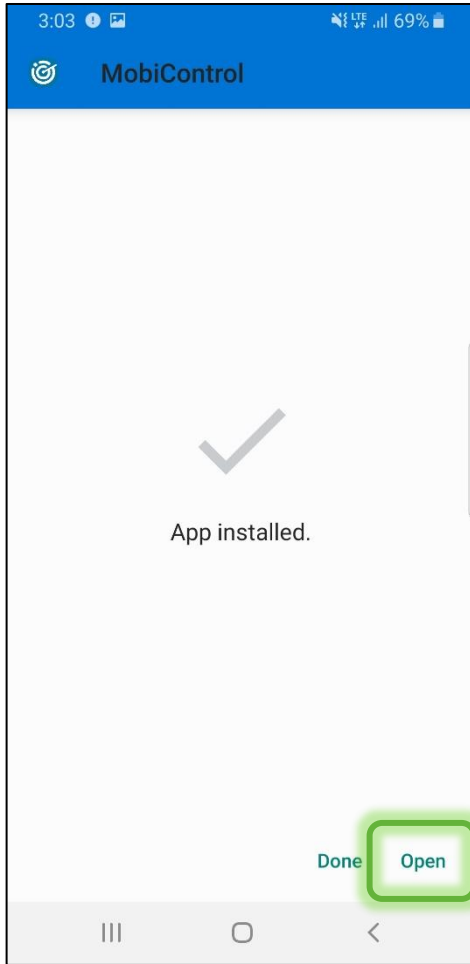


G. In newer versions of Android, you will be prompted with “Allow from this Source”. Tap this to activate. In older versions, you will simply check “Install from Unknown Sources” or similar phrasing and follow the prompts.

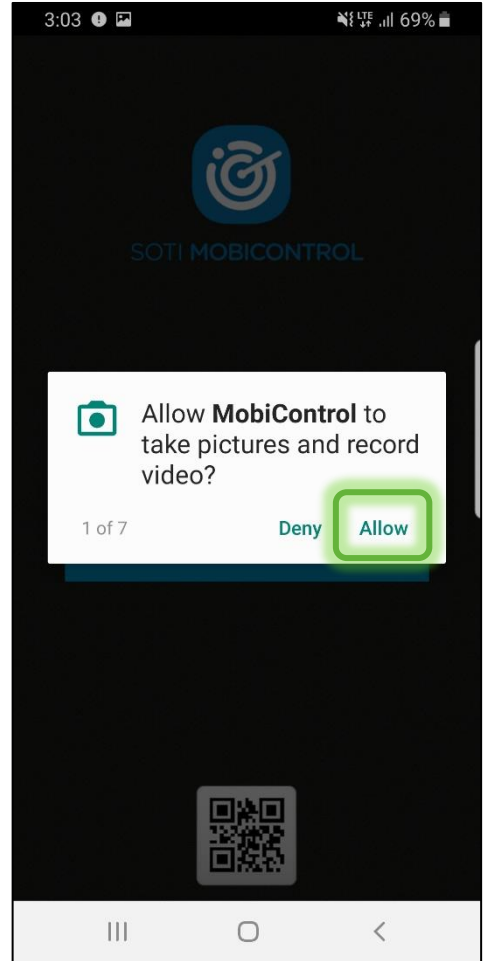


H. Press “Install” to install the app to the device.

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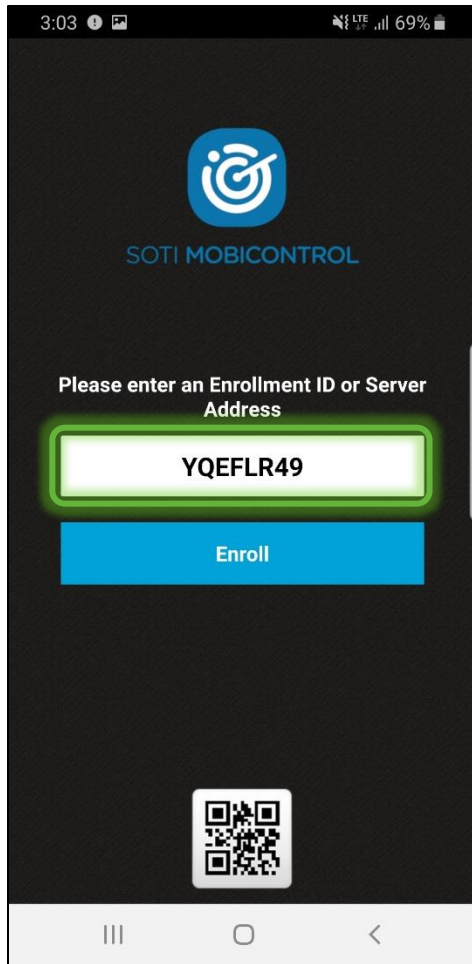


I. Press "Open" to Open MobiControl.

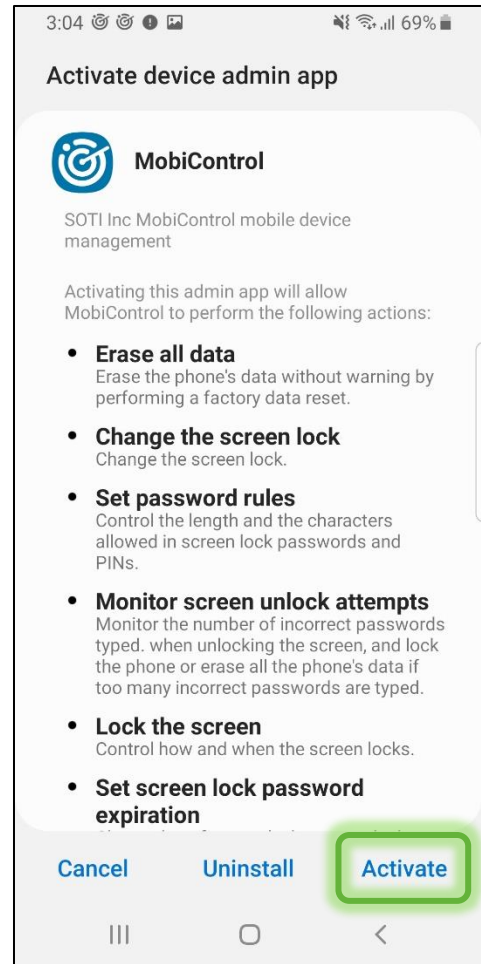


J. "Allow" all permissions that are requested.

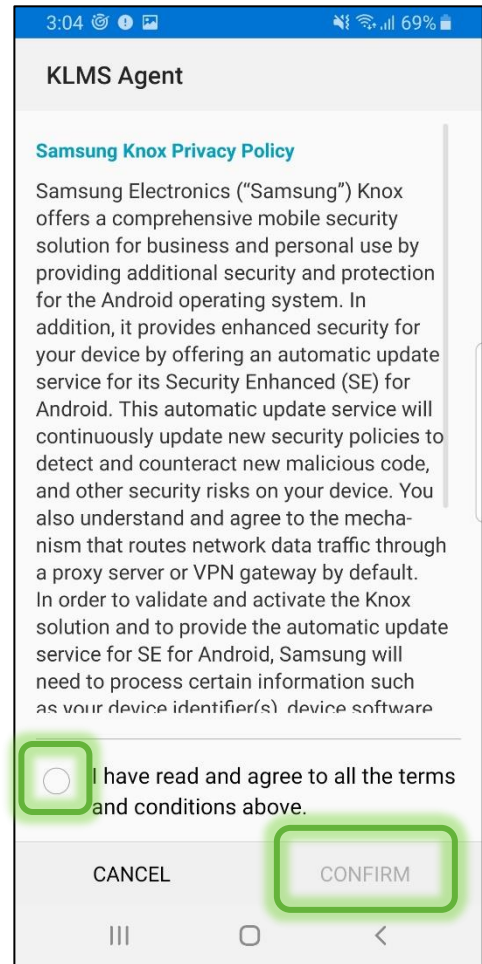
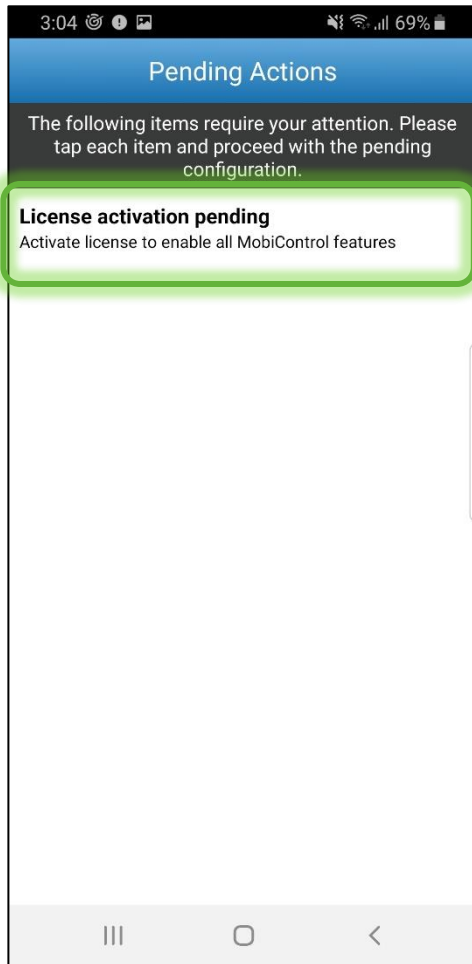
- 3) Activate MobiControl and Communicate this new Activation to support@omnipark.com



A. Open the MobiControl, then tap in the Activation Code box and enter YQEFLR49



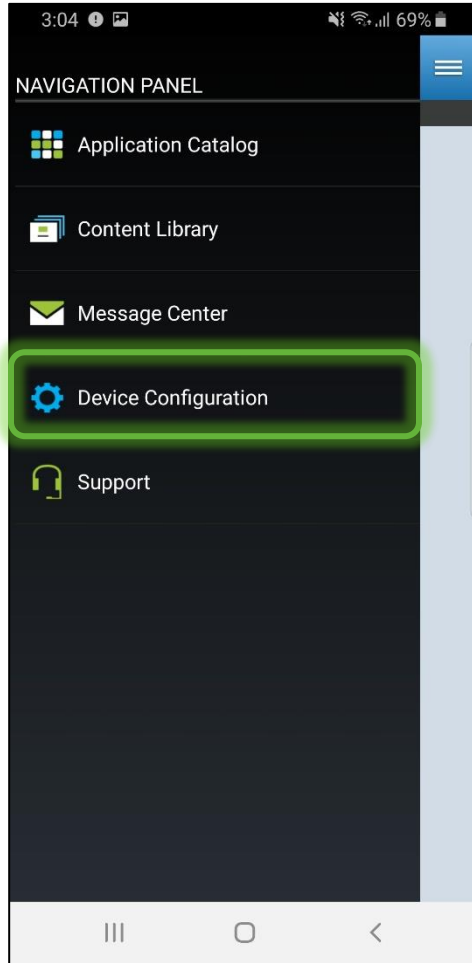
B. You'll be prompted to activate "Device Admin" for the application. Press "Activate".



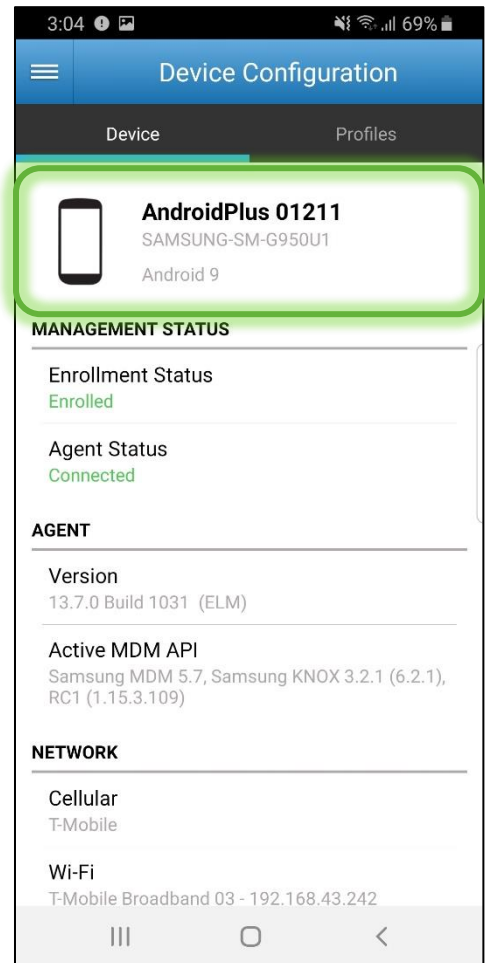
C. You'll be prompted to press "License activation pending".

D. If you read and agree to the terms, check this box.

Then, press "Confirm" once you've checked the box



E. In a few moments, this screen should appear. Press “Device Configuration”.



F. This is the “AndroidPlus” number. Send an email to support@omnipark.com with the following information:

- This number / phrase
- The Device ID used in the OmniPark application