MobiControl Installation Guide

Please follow the below instructions to install and activate MobiControl on a new / refreshed device, or upgrade a current installation:

The following is a quick installation guide. More detailed instructions are provided immediately following Quick Installation.

- 1) Uninstall / disable any "anti-virus" or scanning applications, such as "Lookout" that may be installed on the device. Such applications can interfere with the general operation of the MobiControl and OmniPark V2.5 applications.
- 2) Download and Install the Latest Version of MobiControl
 - A. Open a Web Browser, such as Chrome or "Samsung Internet"
 - B. Go to: https://online.omnipark.com/setup/
 - C. Under the "MobiControl Install" options, it should list the device types and provide the download links. Tap the latest version for your device. (Ex: If you're on a Samsung, tap the highest version number to download the latest version for your device.)
 - D. Download and install the MobiControl Application
 - E. Open the MobiControl Application.
 - F. Follow the prompts, and press "Allow" for each permission until you are left on the "Activation" screen.
- 3) Activate MobiControl and email OmniPark Support for Device Classification.
 - A. On the "Activation" screen enter the following code: YQEFLR49
 - B. Additional prompts should appear. Read the prompts and press the bolded words to proceed with the device activation.
 - C. Once all the prompts have been completed, press "Device Configuration".
 - D. Send a new email to support@omnipark.com with the following information:
 - i. The OmniPark Device ID you plan to use with this device
 - ii. The "AndroidPlus" number you see on this screen
- 4) (This information together allows us to associate this Device with the Device ID, so we can provide remote support, should the need arise.)



Instructions with Images:

1) Uninstall / Deactivate any "Antivirus" Applications.









C. Tap "Apps" or "Applications" then "Application Manager" (in older versions of Android).

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3	OmniPark v2.5 37.47 MB	
C	Phone 9.12 MB	
•	Photos 104 MB	
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D. Tap this drop down, then tap "Show System Apps".





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	Installed
Uninstall	Force stop
Usage	
Mobile data 831 KB/350 MB use	ed since May 8
Battery 0% used since last f	fully charged
Battery 0% used since last f Storage 37.47 MB used in in	fully charged Iternal storage
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2) Download and Install the Latest Version of MobiControl for your device.



A. Open a Web browser, like Chrome or "Samsung Internet".

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B. Go to <u>https://online.omnipark.com/setup</u> using the address bar at the top of the browser.					





C. Scroll down, then tap the most recent version of MobiControl available in this list. If your device does not match any of these categories, it is possible that your device is not on the HCL. Please contact support@omnipark.com with your device model for further information.





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E. Once the file is downloaded, navigate to the place where you saved it, or open the Notification menu, and you should find it there. Tap it to open it. If prompted to open with "Package Installer" or "Scan with Lookout" or another option, tap "Package Installer", as "Scanning" the application often prompts 'anti-virus' to interfere with standard operation of the application.



F. This should trigger the installation process, and depending on certain factors, you may be prompted with this (or similar) prompt. Read the information, and then press "Settings".





G. In newer versions of Android, you will be prompted with "Allow from this Source". Tap this to activate. In older versions, you will simply check "Install from Unknown Sources" or similar phrasing and follow the prompts.



H. Press "Install" to install the app to the device.





I. Press "Open" to Open MobiControl.

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3) Activate MobiControl and Communicate this new Activation to support@omnipark.com



Activate device admin app MobiControl SOTI Inc MobiControl mobile device management Activating this admin app will allow MobiControl to perform the following actions: • Erase all data Erase the phone's data without warning by performing a factory data reset. • Change the screen lock Change the screen lock Change the screen lock Change the screen lock Change the screen lock Control the length and the characters allowed in screen lock passwords and PINS. • Monitor screen unlock attempts Monitor the number of incorrect password typed. when unlocking the screen, and lock the phone or erase all the phone's data if too many incorrect passwords are typed. • Lock the screen Control how and when the screen locks.	3.04 @			
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Pending Actions
The following items require your attention. Please tap each item and proceed with the pending configuration.
License activation pending Activate license to enable all MobiControl features

C. You'll be prompted to press "License activation pending".

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D. If you read and agree to the terms, check this box.

Then, press "Confirm" once you've checked the box





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the following information:

- The Device ID used in the OmniPark application

