

# OmniPark Enforcement Application for Android V2.5 (OmniPark V2.5) Installation / Upgrade Guide

Please follow the below instructions to install OmniPark V2.5 on a new / refreshed device, or upgrade a current installation:

*The following is a quick installation guide. More detailed instructions are provided immediately following Quick Installation.*

- 1) **[If OmniPark V2.5 is already installed] Sync Notices to the server.**  
This will prevent Notices issued in offline mode from being accidentally deleted during the uninstall.
  - A) Verify that you have a good internet connection
  - B) Open OmniPark 2.5.
  - C) Go to “Update / Reprint Notices”.
  - D) Stay on this screen for at least 1 minute.
  - E) If you have an Offline-issued Notice that you believe may be cached on this Device, it may be a good idea to check for it in the OmniPark BackOffice.
  - F) Close OmniPark 2.5.
- 2) **[If OmniPark V2.5 is already installed] Uninstall OmniPark 2.5**
  - A) Go to Settings->Apps.
  - B) Scroll to find and then tap OmniPark v2.5
  - C) Tap Uninstall.

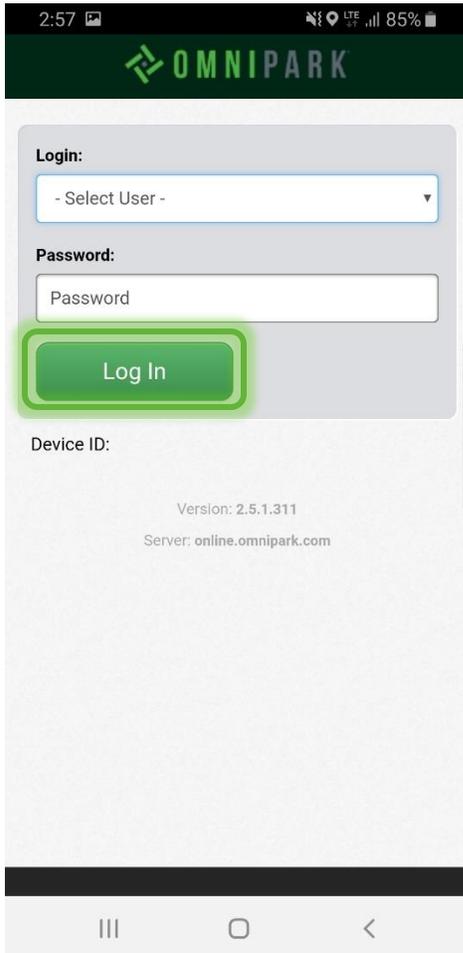
***NOTE: At this time, please uninstall / disable any “anti-virus” / scanning applications, such as “Lookout” that may be installed on the device. Such applications can interfere with the regular operation of the OmniPark V2.5 and MobiControl applications. If either application is installed while the anti-virus App is enabled, the app may need to be reinstalled.***

- 3) **Download the Latest Enforcement Software.**
  - A) Open a Web Browser, such as Chrome or “Samsung Internet”
  - B) Go to: <https://setup.omnipark.com/Online/>
  - C) Tap “Download OmniPark V2.5 (Current)”
  - D) Download the new version of OmniPark, then install it.
  - E) Open OmniPark V2.5 Application.
  - F) Enter the Device ID and Activation Code associated with the Device for V2.5.
- 4) **Check the version of OmniPark Enforcement.**
  - A) Open the OmniPark V2.5 Application
  - B) A toast message should appear that indicates the currently-installed version.

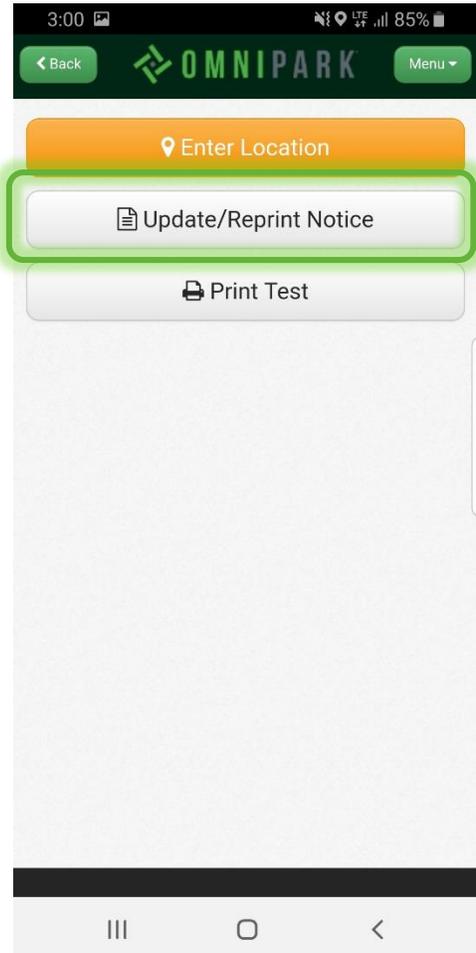
*NOTE: The version listed on the login page is the minimum version associated with the Device ID.*

## Instructions with Images:

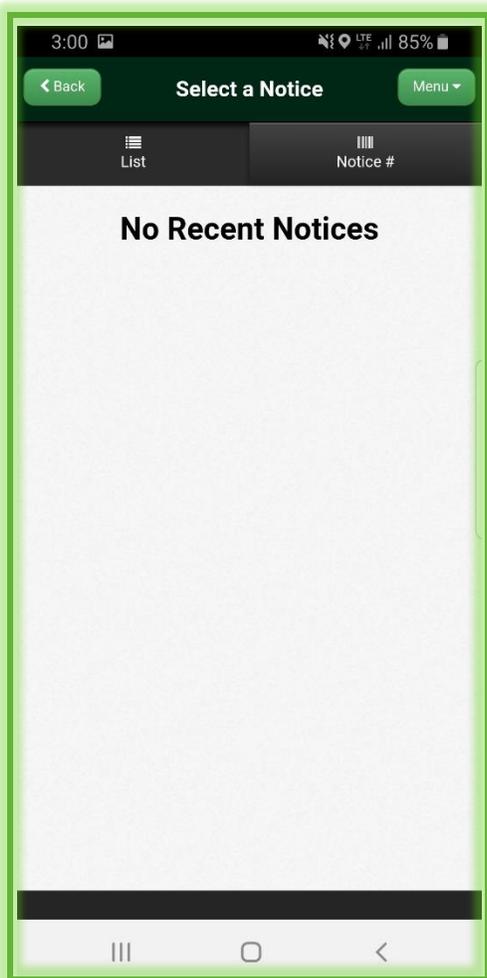
- 1) [If OmniPark V2.5 is already installed] Sync Notices to the server.  
*This will prevent notices issued in offline mode from being accidentally deleted during the uninstall.*



A. Select *Log In*

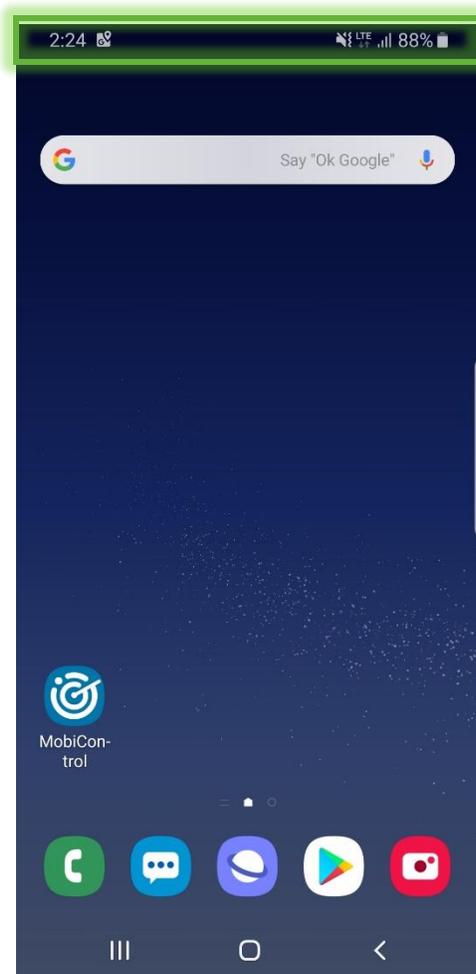


B. Select *Update/Reprint Notice*



C. Wait here for approximately 1 minute. As long as your connection to the Internet (seen by the “LTE” and bars in the top right corner), is good, then the Notices should sync in a timely fashion. If you have a Notice that you believe should be syncing, check for it in the OmniPark BackOffice.

## 2) [If OmniPark V2.5 is already installed] Uninstall OmniPark 2.5

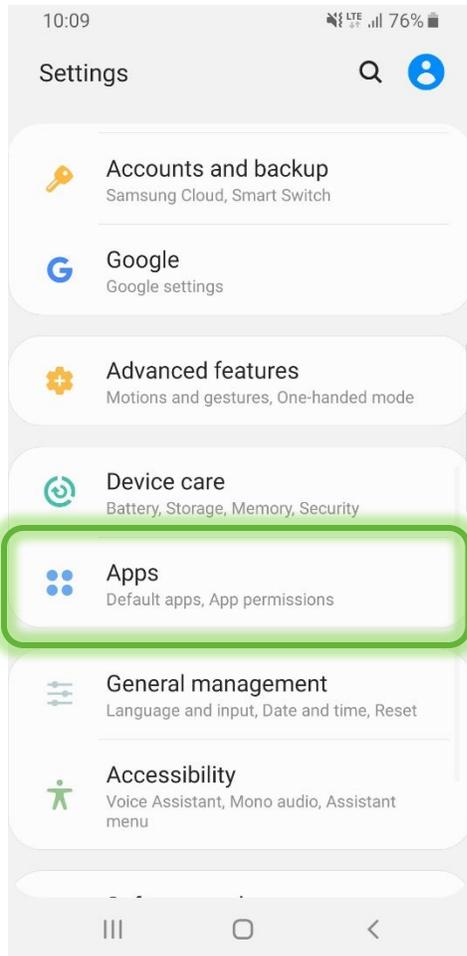


A. Put your finger at the top of the phone and pull down to open the notification drawer.

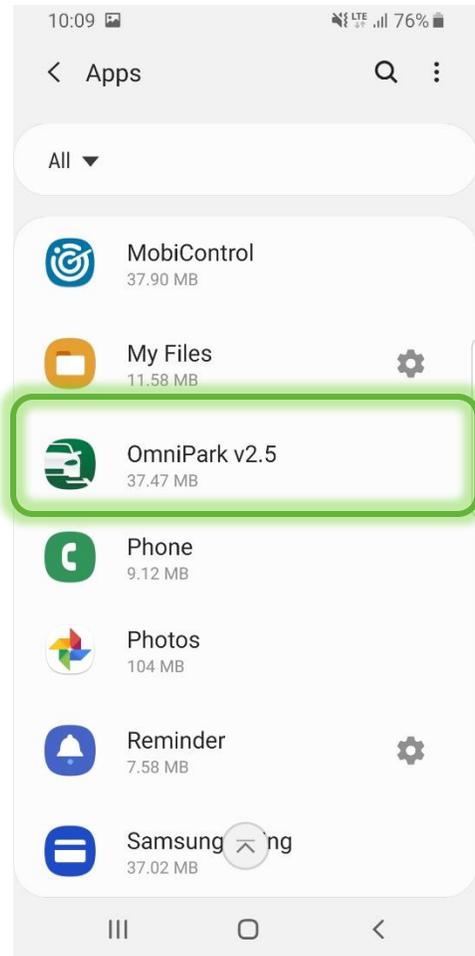


B. Click the gear in the top-right corner to open the settings menu.

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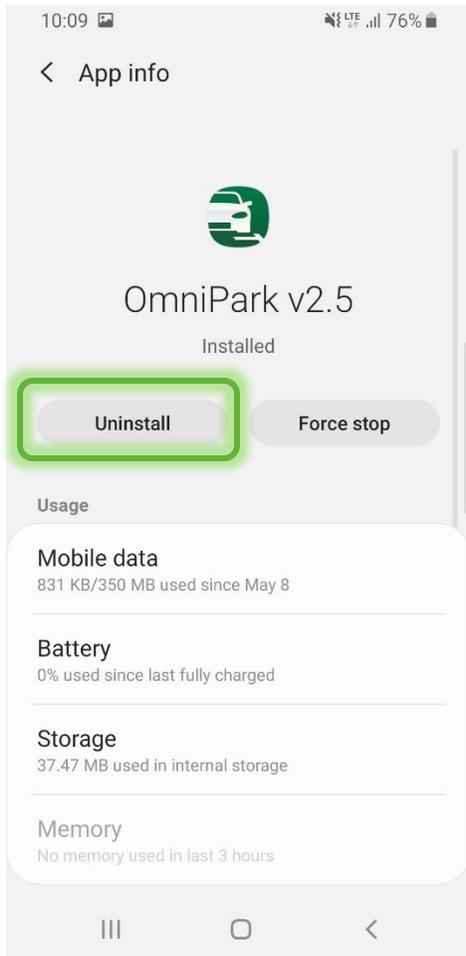


C. Tap “Apps” (or “Applications” then “Application Manager” in older versions of Android).

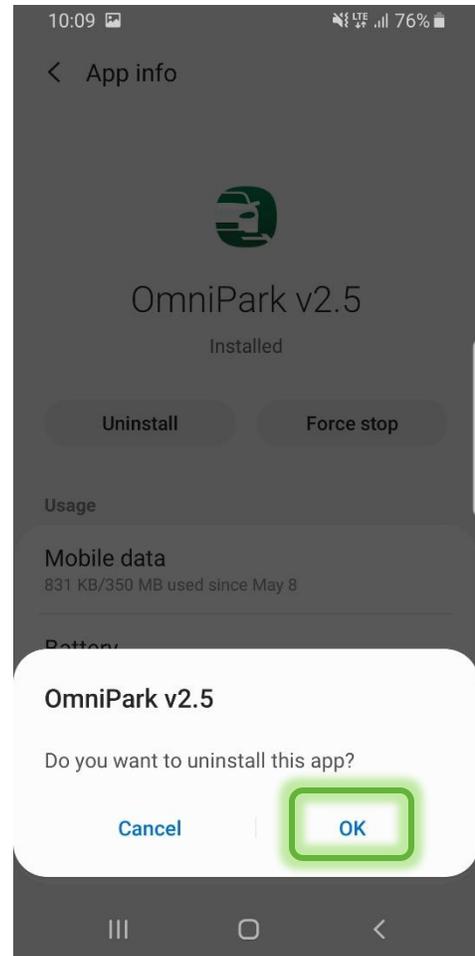


D. Find “OmniPark v2.5” in the list, then tap it.

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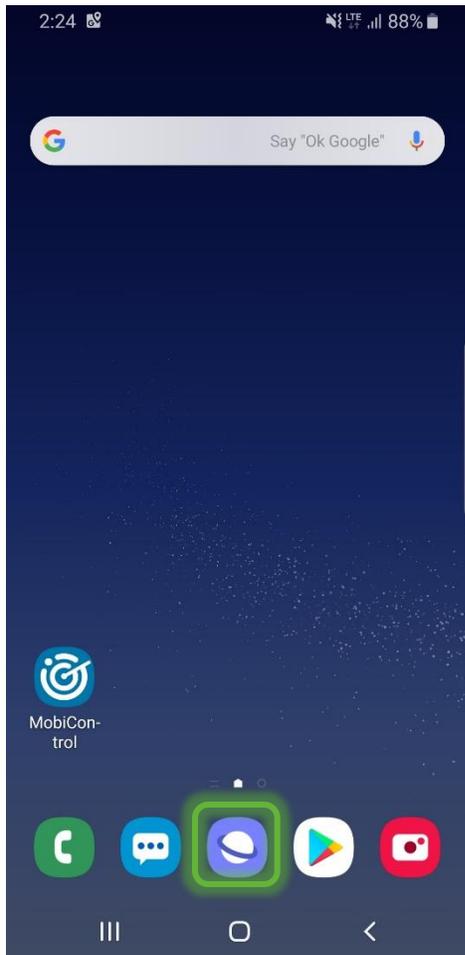
E. Tap "Uninstall".



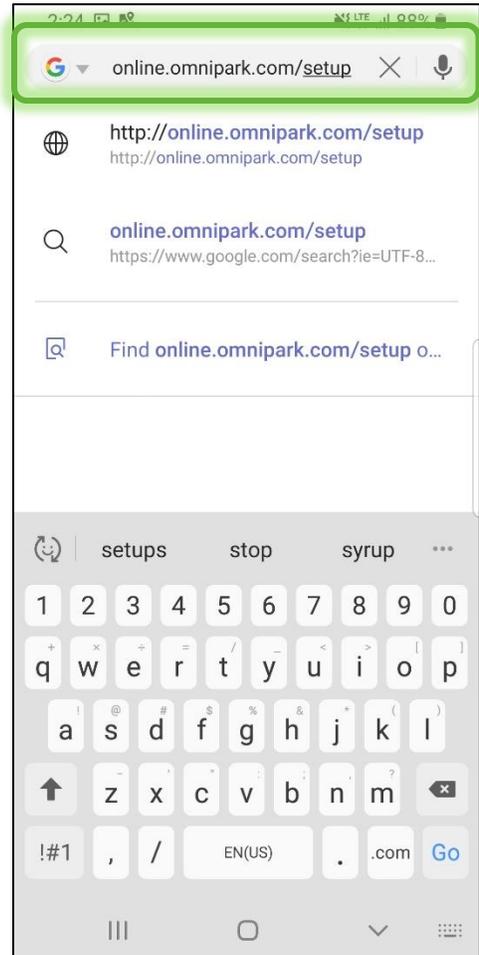
F. Tap "OK" to proceed with the uninstallation.

**NOTE:** If you have installed (or had installed by default) any "anti-virus" or "scanning" apps, you should follow the same process as above to uninstall / disable them. One of these applications is "Lookout" (generally found installed by default on AT&T devices). You may have to use the three dots in the top right of the app listing to "Show System Apps" before you can find such applications on some devices.

### 3) Download and Install the Latest Enforcement Software.



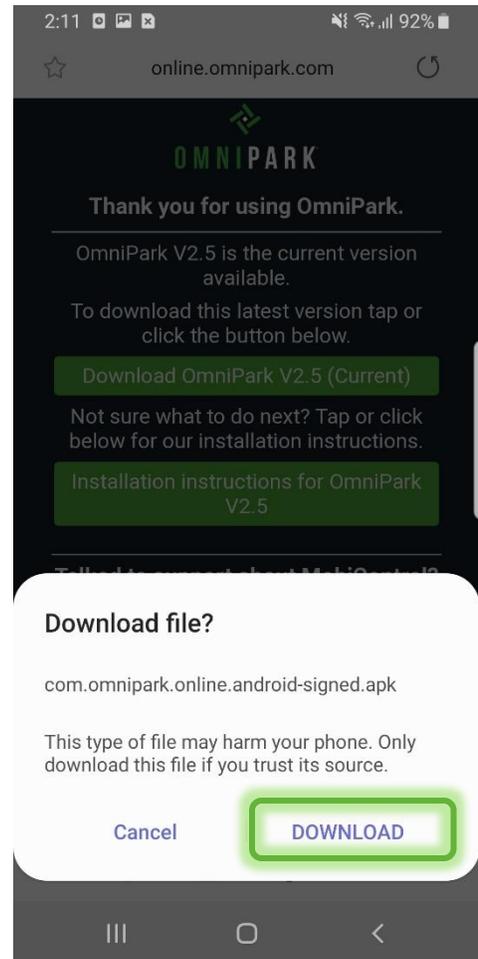
A. Open a Web browser, like Chrome or “Samsung Internet”.



B. Go to <https://online.omnipark.com/setup> using the address bar at the top of the browser.

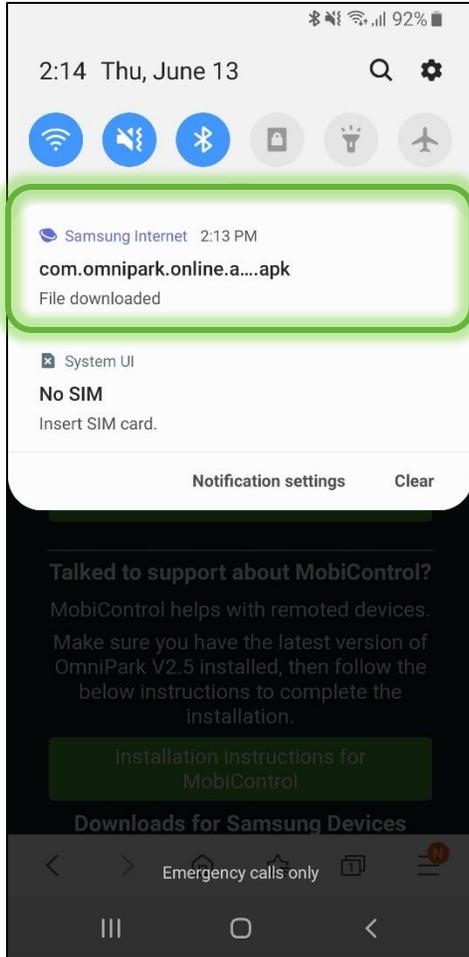


C. Tap “Download OmniPark V2.5 (Current)” to download this version of OmniPark V2.5

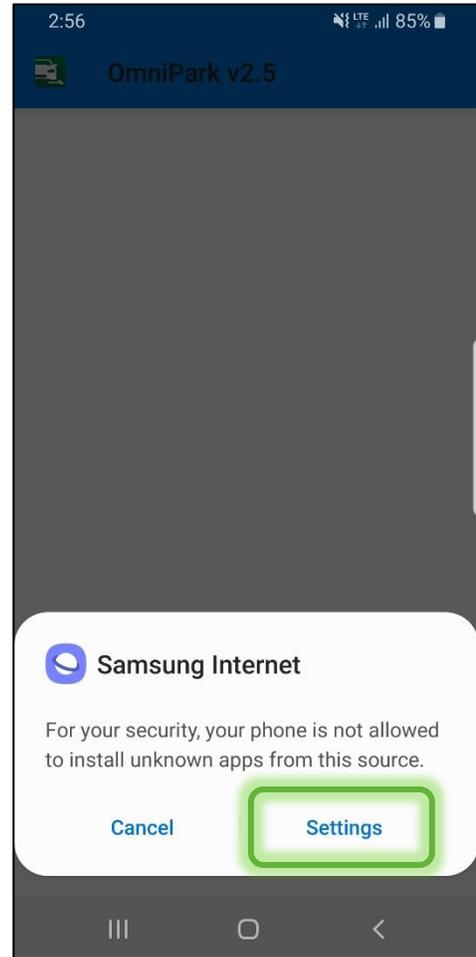


D. If prompted, press “Download” or “OK” to confirm that you want to download the APK.

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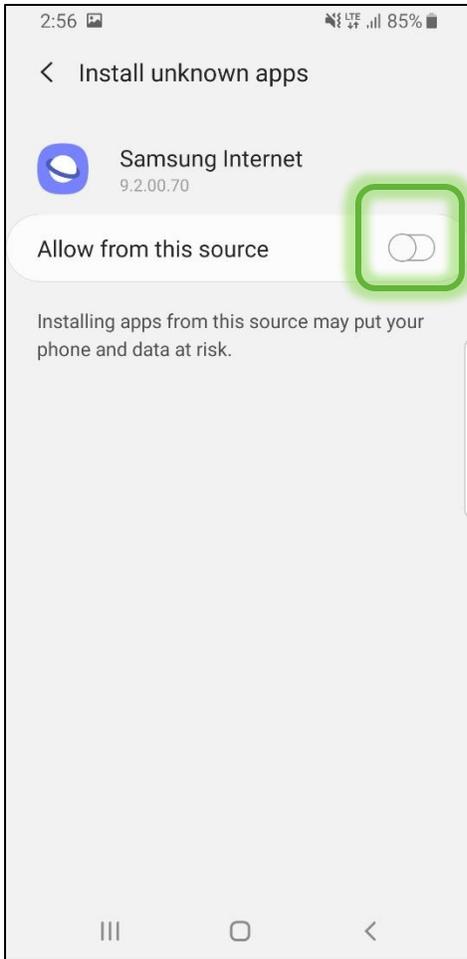


E. Once the file is downloaded, navigate to the place where you saved it, or open the Notification menu, and you should find it there. Tap it to open it. If prompted to open with “Package Installer” or “Scan with Lookout” or another option, tap “Package Installer”, as “Scanning” the application often prompts ‘anti-virus’ to interfere with standard operation of the application.

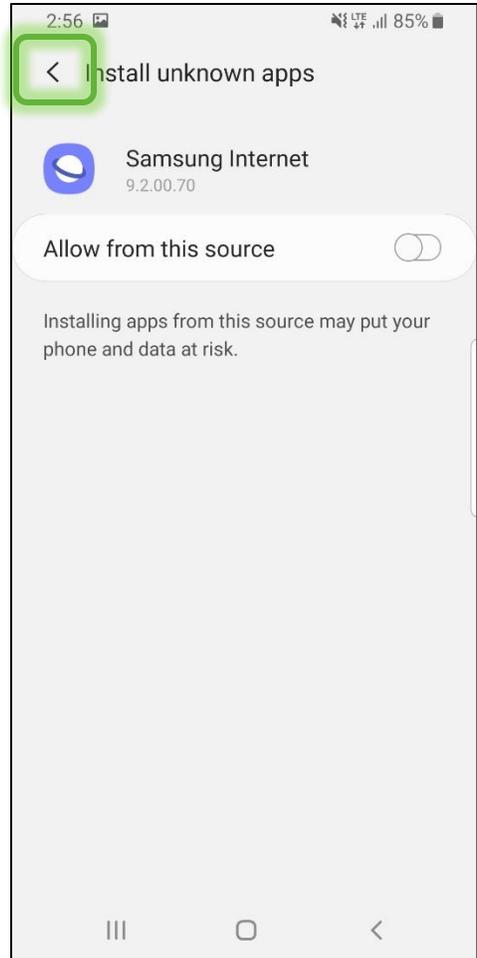


F. This should trigger the installation process, and depending on certain factors, you may be prompted with this (or similar) prompt. Read the information, and then press “Settings”.

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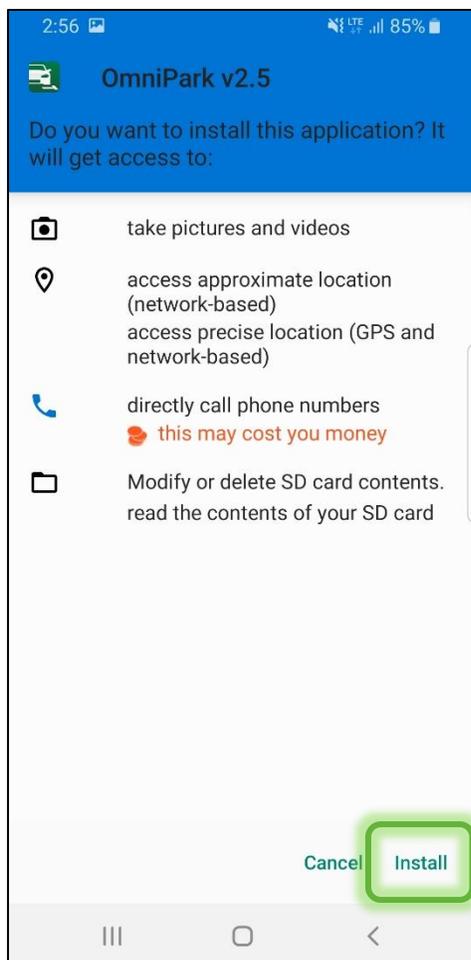


G. In newer versions of Android, you will be prompted with “Allow from this Source”. Tap this to activate. In older versions, you will simply check “Install from Unknown Sources” or similar phrasing and follow the prompts.



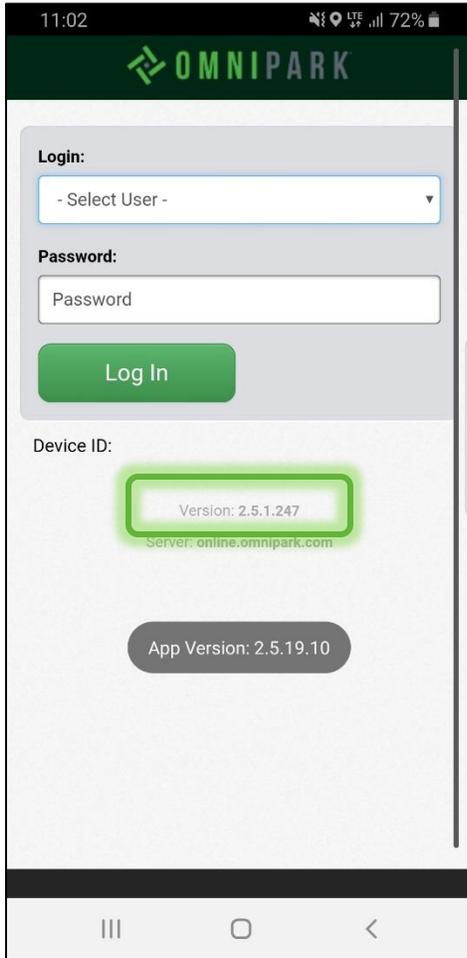
H. Once either box is checked, then press the back button in the top left corner.

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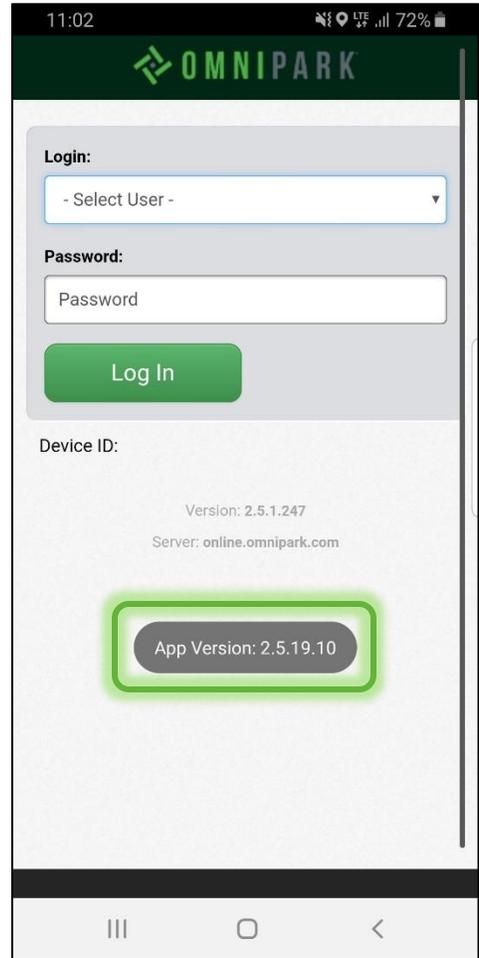


- I. Press "Install" to install the app to the device. You'll then be prompted to select "Done" or "Open". At this point, you're all done. Feel free to select either, but you'll likely be opening the app anyway.

#### 4) Check the version of the OmniPark Enforcement Application.



A. This is the minimum version associated with this Device ID. This is not necessarily the version that you are currently running.



B. The version that is currently installed will be in a popup toast that appears shortly after logging in, at about this position.